

# A BETTER WAY TO HOME WARRANTY



844.349.3669  
**FIXDREPAIR.COM**

*Appliances continued...*

## Garbage Disposal:

**COVERED:** All mechanical and electrical components and parts.

**EXCLUSIONS:** PROBLEMS AND/OR JAMS CAUSED BY BONES

## Trash Compactor:

**COVERED:** All components and parts.

**EXCLUSIONS:** SCRATCHES OR COSMETIC ISSUES.

## Built-in Microwave:

**COVERED:** Door Interlock Electrical Switch, Touch Pad/Controller, Control Board, Power Supply, Motor, Related Electrical Parts.

**EXCLUSIONS:** COUNTERTOP UNITS, DOOR GLASS, OR COSMETIC ISSUES SUCH AS SCRATCHES, DENTS, OR CHIPPING.

**EXCLUSIONS:** PANS, TRAYS, LIGHTS OR LIGHT SOCKETS, KNOBS, BASKETS, BUCKETS, ROLLERS, RACKS, HANDLES, DOOR SEALS, RUNNER GUARDS, SHELVES, INTERIOR LININGS, TIMERS & CLOCKS (THAT DO NOT AFFECT THE HEATING OR CLEANING OPERATION OF THE UNIT), KNOBS, ROTISSERIES, MEAT PROBES, PORTABLE OR COUNTER TOP MICROWAVES, TRIM KITS, HALOGEN UNITS, REFRIGERATOR/OVEN COMBINATION UNITS.

**COVERAGE LIMITS:** (1) \$2,000 per claim maximum and a \$4,000 annual maximum for diagnosis, repair or replacement of Major Appliances. Major Appliance include: Dishwasher, Oven, Range/ Cooktop, Kitchen Exhaust Fan, Refrigerator, Stand-alone Freezer, Clothes Washer and Clothes Dryer (2) Electromagnetic Induction Cooktops replaced with Builder's Standard when necessary. (3) \$350 per claim maximum and a \$1,500 annual maximum for diagnosis, repair or replacement of Small Appliances. Small Appliances include: Trash Compactor, Built-in Microwave, Garbage Disposal, Wine Refrigerator, Free Standing Ice Maker.

## Electrical System

**COVERED:** Wiring, Panels and Subpanels, Plugs, Switches and Fuses, Junction Boxes, Circuit Breakers, Conduit, Ceiling Fans, Exhaust Fan, Central Vacuum, Garage Door opener.

**EXCLUSIONS:** LIGHT FIXTURES AND WIRELESS/REMOTE SWITCHES OR CONTROLS INCLUDING THOSE ON CEILING FANS, BULBS, BALLASTS, VENTS, REMOVABLE ATTACHMENTS, ACCESSORIES OR HOSES, PLUMBING/PIPING WITHIN HOME RELATED TO CENTRAL VACUUM SYSTEM. TELEPHONE WIRING, HEAT LAMPS, INTERCOMS, ALARMS, LOW-VOLTAGE RELAY SYSTEMS, ELECTRONIC OR COMPUTERIZED ENERGY MANAGEMENT OR LIGHTING AND APPLIANCE MANAGEMENT SYSTEMS, DOOR BELL AND RELATED WIRING, CHIMES, SAUNAS OR STEAM ROOMS, SMOKE DETECTORS.

**COVERAGE LIMITS:** \$2,000 per claim maximum and a \$4,000 annual maximum. Ceiling Fans replaced with Builder's Standard, when necessary.

# OPTIONAL COVERAGE

## Swimming Pool - Spa - Hot Tub - Portable Spa Equipment

**COVERED:** Above ground and accessible working parts and components of heating and filtration system, as follows: Heater, Pump, Motor, Filter, Filter Timer, Gaskets, Blower, Timer, Back Flush Valve, Pool Sweep Motor and Pump, Above ground Plumbing Pipes and Wiring.

**ADDITIONAL COVERED FOR POOLS:** Salt Water Control Unit - Salt Cell - Flow Sensor for the Salt Water Chlorinator.

**EXCLUSIONS:** POOL SWEEP, JETS, ORNAMENTAL FOUNTAINS, LIGHTS, SKIMMERS, POOL LINER, POOL COVER AND RELATED EQUIPMENT, FILL LINE, FILL VALVE, CONTROL PANEL, CONTROL SWITCHES, COMPUTERIZED CONTROL BOARDS AND RELATED EQUIPMENT, CLEANING OR MAINTENANCE OF EQUIPMENT SUCH AS, BUT NOT LIMITED TO, CHLORINATORS, IONIZERS, AND THE LIKE, FUEL STORAGE TANKS, BUILT-IN OR DETACHABLE CLEANING EQUIPMENT INCLUDING POP-UP HEADS, TURBO VALVES, CREEPY CRAWLERS AND THE LIKE, DISPOSABLE FILTRATION MEDIUMS, HEAT PUMP, SOLAR PLUMBING or HEATING EQUIPMENT, VALVE ACTUATOR MOTOR, SALT CELL AND SALT WATER CHLORINATOR.

**COVERAGE LIMITS:** \$2,000 per claim maximum and a \$4,000 annual maximum for diagnosis, labor, parts and/or materials.

## Additional Refrigerator

**COVERED** Items, **EXCLUSIONS**, and **COVERAGE LIMITS** as stated under the STANDARD COVERAGES, APPLIANCES Section shall apply.

## Additional Clothes Washer

**COVERED** Items, **EXCLUSIONS**, and **COVERAGE LIMITS** as stated under the STANDARD COVERAGES, APPLIANCES Section shall apply.

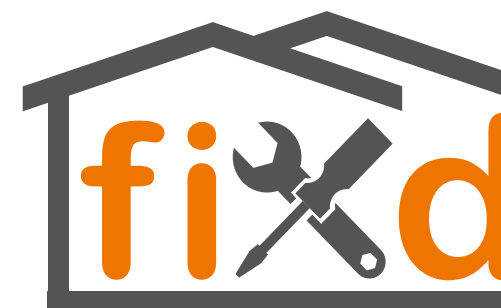
## Additional Clothes Dryer

**COVERED** Items, **EXCLUSIONS**, and **COVERAGE LIMITS** as stated under the STANDARD COVERAGES, APPLIANCES Section shall apply.

## Additional Wine Refrigerator

**COVERED** Items, **EXCLUSIONS**, and **COVERAGE LIMITS** as stated under the STANDARD COVERAGES, APPLIANCES Section shall apply.

You may purchase Optional Coverage up to 30 days after the Effective Date of Standard Coverage; however, optional coverage shall commence after 30 days from receipt and will expire one year after the Effective Date of Standard Coverage.



## TERMS & CONDITIONS Coverage

# STANDARD COVERAGE

## Heating System

**COVERED:** Primary Gas, Oil or Electric Heater, Radiant Heater, Heat Pump, Thermostat, Ductwork (including Geothermal and/or water source heat pump components and parts located within the foundation of the home or attached garage which cool and/or heat the home).

**NOTE:** Coverage available on Heating Systems that are the main source of heat to the home, with capacity not exceeding five (5) tons per unit (up to (3) units covered).

**EXCLUSIONS:** HEAT LAMPS, FILTERS, ELECTRONIC AIR CLEANERS, HUMIDIFIERS, FURNACE VENTS & FLUES, ASBESTOS COVERED DUCTWORK, WOOD OR PELLET STOVES (EVEN IF ONLY SOURCE OF HEATING), FIREPLACES (OF ANY KIND) AND KEY VALVES, INSERTS, INSULATION, DAMPERS, COLLAPSED OR CRUSHED DUCTWORK, IMPROPERLY SIZED SYSTEMS OR SYSTEMS WITH MISMATCHED CAPACITY PER MANUFACTURER'S SPECIFICATIONS, ZONE CONTROL SYSTEMS, ZONE VALVES, SOLAR SPACE HEATING & COOLING SYSTEMS, OUTSIDE OR UNDERGROUND PIPING AND COMPONENTS FOR GEOTHERMAL AND/OR WATER SOURCE HEAT PUMPS, WELL PUMPS & WELL PUMP COMPONENTS FOR GEOTHERMAL AND/OR WATER SOURCE HEAT PUMPS, FREESTANDING UNITS, MAINTENANCE OR CLEANING, NOISES.

**COVERAGE LIMITS: (1) \$3,000 per claim maximum and a \$6,000 annual maximum for diagnosis, repair or replacement of Geothermal, Hot Water, Boiler, Radiant Heat (including cable heat), Steam Circulating Heating System, and Water Source Heat Pumps. (2) \$500 per claim and a \$500 annual maximum for diagnosis, repair or replacement of Duct Work. (3) We will provide access to Ductwork, according to the dollar limits specified in (2) above, through unobstructed walls, ceilings, and floors, only, and will return access opening to a rough finish condition (drywall, tape, and mud).**

## Air Conditioner/Cooler (A/C)

**COVERED:** Electric Central Air Conditioning including Condensers, Evaporative Coils, Compressors, Air Handler, leaks in accessible Freon Lines, Electric Wall Air Conditioning, Water Evaporative Coolers, Water Trays and Drip Pans, and Thermostat.

**NOTE:** Coverage available on Cooling Systems with capacity not exceeding five (5) tons per unit (up to (3) units covered).

R-410A MODIFICATIONS: If Administrator determines that Air Conditioning unit must be replaced, We will replace the unit with a unit that meets the current Federal, State and/or Local Government efficiency standards and replace necessary covered components, ncluding Air Handling Transition, Evaporator Coil, Refrigerant Lines, Secondary Drain Pan and Line, Plenum, Duct Transition and Indoor Electrical.

a) If R22 parts or systems are no longer available, Administrator will repair or replace the failed component with R410A equipment and cover the cost of modifications necessary to maintain compatibility.

**EXCLUSIONS:** GAS UNITS, FILTERS, DAMPERS, MAINTENANCE, CLEANING, NOISE, CONDENSER HOUSING, PADS, WATER TOWERS, ROOF JACKS & STANDS, IMPROPERLY SIZED SYSTEMS OR SYSTEMS WITH MISMATCHED CAPACITY PER MANUFACTURER'S SPECIFICATIONS, INACCESSIBLE OR NON VISIBLE COIL LINES, ZONE CONTROL SYSTEMS, CHILLERS, PRE-COOLERS, FREON RECAPTURE/RECOVERY OR RECHARGE.

**COVERAGE LIMITS: \$3,000 per claim maximum and a \$6,000 annual maximum.**

## A/C & Heating System Pre-Season Tune-Ups

**COVERED:** For the applicable Service Call Fee, Administrator will perform 1 A/C Pre-season Tune-up between (state specific, call (844) 349-3669 for information) as follows: Administrator will calibrate thermostat, test temperature split, check refrigerant levels & system pressures, perform amp draw on condenser motor, evaporator motor and compressor, clean condenser coils, check contactors, check condensate lines, clean or replace filters (owner supplied), clean & tighten electrical connections, test capacitors, and test safety switches if requested by Agreement Holder.

**COVERED:** For the applicable Service Call Fee, Administrator will perform 1 Heating System Pre-Season Tune-up between (state specific, call 866-306-2999 for information) as follows: Administrator will calibrate thermostat, check heat operations, clean or replace filters (owner supplied), clean & tighten electrical connections, inspect pilot system, test safety switches, test limit switches, and clean burners if requested by agreement owner.

**NOTE:** The Agreement Holder is responsible for scheduling the tune-up during the specified pre-season period by calling (844) 349- 3669. In the event an Agreement Holder places an additional Service Request while the Administrator is performing a Pre-Season Tune-up at their home, the Agreement Holder is required to pay an additional Service Call Fee.

**EXCLUSIONS:** FILTERS, RECHARGING OF FREON OR REFRIGERANT, CLEARING OF CONDENSATE LINE STOPPAGES, EVAPORATOR/INDOOR COIL CLEANING INCLUDING ACID CLEANING, CLEANING OR UNCLOGGING SERVICES REQUIRED TO CORRECT PROBLEMS RELATED TO THE LACK OF MANUFACTURER RECOMMENDED MAINTENANCE (FILTERS MUST BE REPLACED MONTHLY).

**COVERAGE LIMITS: Maintenance Tune-ups are covered for 1 unit. You will be responsible to pay the service Administrator \$30 for each additional unit.**

## Plumbing System

**COVERED:** Drain Line Stoppages, Toilets (including lids and seats), Plumbing Pipe Leaks, Whirlpool Motor & Pump, Shower Valve, Diverter Valve, Instant Hot Water Dispenser, Sump Pump (ground water only), Recirculating Pump, Water Heater up to 70 gal. (unlimited units), Tankless Water Heater, Storage tanks, Water Heater Vent/ Flue Pipes, faucets, shower heads, and shower arms.

**EXCLUSIONS:** ADJUSTMENTS, PLUMBING FIXTURES INCLUDING BATHTUB, SHOWER BASE PANS & ENCLOSURES, SPRINKLER OR SOLAR SYSTEMS, STOP & WASTE VALVES, SEPTIC TANK, STOPPAGES THAT CANNOT BE CLEARED WITH CABLE or HYDRO JETTING, STOPPAGES DUE TO ROOTS, WATER HEATER PUMP ATTACHMENT, SEWAGE EJECTOR PUMP, INTERNAL & EXTERNAL HOSE BIBS, EXPANSION TANKS, ENERGY CONSERVATION UNITS, NOISE, ELECTROLYSIS, WATER SOFTENER, WHIRLPOOL JETS, WATER FILTERS, WATER PURIFICATION SYSTEMS, BIDETS, CONDITIONS CAUSED BY CHEMICAL, CALCIUM, OR SEDIMENT BUILD-UP, CAULKING, GROUTING, INADEQUATE OR EXCESSIVE WATER PRESSURE, FLOW RESTRICTIONS IN FRESH WATER LINES CAUSED BY RUST, CORROSION, OR CHEMICAL DEPOSITS, BASKET STRAINERS, POP-UP ASSEMBLIES, STOPPERS, DIESEL OR OIL FIRED WATER HEATERS, HEAT PUMP/ WATER HEATER COMBINATION UNITS, LEAKS/ DAMAGE CAUSED BY ROOTS, ICE MAKER WATER LINES, MAIN WATER SHUT-OFF VALVE.

**COVERAGE LIMITS: (1) \$2,000 per claim maximum and a \$4,000 annual maximum for diagnosis, repair or replacement for leaks in concrete encased water, drain, gas, or polybutylene piping. (2) Toilet Tanks & Bowls replaced with Builders Standard when necessary. (3) We will provide access, according to the dollar limits specified in (1) above, through unobstructed walls, ceilings, and floors only, and will return access opening to rough finish condition (drywall, tape, and mud). Obstructions to Plumbing are the Agreement Holder's responsibility to remove, and include: Tile, Cabinetry, or any other items permanently affixed or requiring additional work to remove. (4) We clear stoppages which can be cleared with standard sewer cable through an existing clean-out located inside the home without excavation. Administrator will not be responsible for access to Drain or Sewer Lines from vent or removal of toilet. (5) We are responsible for only one sewer stoppage clearing per each Main Sewer Line, Secondary Waste Line, or Toilet. (6) Faucets, shower heads, and shower arms will be replaced with chrome builder standard as necessary.**

## Appliances

If the Agreement is purchased in a Real Estate transaction, the Appliance must be included with the sale of the house to be covered.

### Major:

#### Dishwasher:

**COVERED:** Heating Element, Pump, Thermostat, Thermal Fuse, Washer and Spray Arms, Drain Valve, Motor Assembly, Door Switch Interlock, Timer, Float Switch, Inter Valve, Internal Hoses, Control Panel and Related Electrical Parts.

**EXCLUSIONS:** COSMETIC ISSUES SUCH AS SCRATCHES, DENTS OR CHIPPING.

#### Oven/Range/Cooktop:

**COVERED:** Gas Valve, Main Burner, Pilot Burner, Thermocouple, Manifold Transformer, Relay, Regulator, Standard Thermostat, Igniter, Fuse, Sensor, Power Pack, Seals, Surface Unit Controls,

Programmed Cooking Controls, Heating Elements (will be replaced with builder's standards only), Internal Wiring.

**EXCLUSIONS:** MEAT PROBE ASSEMBLIES, COSMETIC ISSUES SUCH AS SCRATCHES, DENTS, CHIPPING, OR BREAKAGE TO AN OVEN DOOR OR GLASS/CERAMIC COOKTOP.

### Kitchen Exhaust Fan:

**COVERED:** All internal related Electrical Parts, including Belts, Fan Motors, Motors, Switches, Relays and Control Boards.

**EXCLUSIONS:** ROOFTOP EXHAUST UNITS, FILTERS, OR COSMETIC ISSUES SUCH AS SCRATCHES, DENTS OR CHIPPING.

### Refrigerator:

**COVERED:** Condenser, Defrost Heating Element, Standard Thermostat, Fuse, Relay, Transformer, Motor, Compressor, Pulleys, Timer, Fan Control, Bearings, Pump Motor, Switches, Electrodes, Semi-Conductors, Rectifiers, Gaskets, Valves and Electronics Circuits.

**EXCLUSIONS:** FOOD SPOILAGE OR COSMETIC ISSUES SUCH AS SCRATCHES, DENTS OR CHIPPING.

### Stand-alone Freezer:

**COVERED:** All modules, components and parts of a standalone freezer necessary to its functionality.

**EXCLUSIONS:** GLASS DISPLAYS, LIGHT BULBS, DIALS, SHELVES, GRATES, COSMETIC ISSUES OR ABNORMALITIES.

### Clothes Washer:

**COVERED:** Water Level Switch, Water Inlet Valve, Water Temperature Switch, Drive Basket, Brakes, Clutch Assembly, Timer, Sequencer, Lid Switch and Actuator, Touch Pad, Control Board, Power Supply, Motor, Agitator, Pump Coupling, Wigwag, Drive Belt, Boot Seal, and Related Electrical Parts.

**EXCLUSIONS:** REMOVABLE MINI-TUBS OR BUCKETS, FILTER SCREENS, DAMAGE TO CLOTHING, WATER FLOW RESTRICTIONS DUE TO MINERAL DEPOSITS, DRAWERS, OR COSMETIC ISSUES.

## Small:

### Wine Refrigerator:

**COVERED:** All mechanical parts and components.

**EXCLUSIONS:** SPOILAGE AND COSMETIC ISSUES.

### Free Standing Ice-maker:

**COVERED:** Mold and Heater Assembly, Refill Bearing, Ice Stripper, Heating Element, Microswitch, Ejector, Wiring Harness, Ejector Motor, Mounting Module, Ejector Gear, and Lever Arm.

**EXCLUSIONS:** SCRATCHES OR COSMETIC ISSUES.

*Appliances continued on back...*